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NOTICE OF MEETING

Meeting Culture and Communities Select Committee

Date and Time Monday, 18th September, 2017 at 10.00 am

Place Wellington Room, Ell Court, The Castle, Winchester

Enquiries to members.services@hants.gov.uk

John Coughlan CBE Chief Executive The Castle, Winchester SO23 8UJ

FILMING AND BROADCAST NOTIFICATION

This meeting may be recorded and broadcast live on the County Council's website. The meeting may also be recorded and broadcast by the press and members of the public – please see the Filming Protocol available on the County Council's website.

AGENDA

1. APOLOGIES FOR ABSENCE

To receive any apologies for absence.

2. DECLARATIONS OF INTEREST

All Members who believe they have a Disclosable Pecuniary Interest in any matter to be considered at the meeting must declare that interest and, having regard to the circumstances described in Part 3 Paragraph 1.5 of the County Council's Members' Code of Conduct, leave the meeting while the matter is discussed, save for exercising any right to speak in accordance with Paragraph 1.6 of the Code. Furthermore all Members with a Non-Pecuniary interest in a matter being considered at the meeting should consider whether such interest should be declared, and having regard to Part 5, Paragraph 2 of the Code, consider whether it is appropriate to leave the meeting while the matter is discussed, save for exercising any right to speak in accordance with the Code.

3. MINUTES OF PREVIOUS MEETING (Pages 5 - 8)

To confirm the minutes of the previous meeting held on 15 June 2017.

4. **DEPUTATIONS**

To receive any deputations notified under Standing Order 12.

5. CHAIRMAN'S ANNOUNCEMENTS

To receive any announcements the Chairman may wish to make.

6. TRANSFORMATION TO 2019 - REVENUE SAVINGS PROPOSALS (Pages 9 - 40)

To consider a report of the Director of Culture, Communities and Business Services outlining the detailed savings proposals that have been developed as part of the Transformation to 2019 Programme.

7. HAMPSHIRE CULTURAL TRUST UPDATE

To receive a presentation from the Chief Executive Officer of the Hampshire Cultural Trust.

8. ENERGISE ME UPDATE

To receive a presentation from the Chief Executive of Energise Me.

9. LIBRARY SERVICE STRATEGY TO 2020 UPDATE

To receive a presentation from the Director of Culture, Communities and Business Services.

10. WORK PROGRAMME (Pages 41 - 46)

To consider the Committee's forthcoming Work Programme.

ABOUT THIS AGENDA:

On request, this agenda can be provided in alternative versions (such as large print, Braille or audio) and in alternative languages.

ABOUT THIS MEETING:

The press and public are welcome to attend the public sessions of the meeting. If you have any particular requirements, for example if you require wheelchair access, please contact members.services@hants.gov.uk for assistance.

County Councillors attending as appointed members of this Committee or by virtue of Standing Order 18.5; or with the concurrence of the Chairman in connection with their duties as members of the Council or as a local County Councillor qualify for travelling expenses.

Agenda Item 3

AT A MEETING of the Culture and Communities Select Committee of HAMPSHIRE COUNTY COUNCIL held in the Wellington Room, The Castle, Winchester on Thursday, 15th June, 2017

Chairman: * Councillor Anna McNair-Scott

- * Councillor Christopher Carter
- * Councillor John Bennison
- * Councillor Fred Birkett
- * Councillor Jackie Branson
- * Councillor Zilliah Brooks
- * Councillor Peter Chegwyn
- * Councillor Daniel Clarke
- * Councillor Rod Cooper

- * Councillor Pal Hayre
- * Councillor Dominic Hiscock
- * Councillor Mark Kemp-Gee
- * Councillor Rob Mocatta
- * Councillor Michael White

*Present

1. APOLOGIES FOR ABSENCE

No apologies for absence were received.

2. **DECLARATIONS OF INTEREST**

Members were mindful that where they believed they had a Disclosable Pecuniary Interest in any matter considered at the meeting they must declare that interest at the time of the relevant debate and, having regard to the circumstances described in Part 3, Paragraph 1.5 of the County Council's Members' Code of Conduct, leave the meeting while the matter was discussed, save for exercising any right to speak in accordance with Paragraph 1.6 of the Code. Furthermore Members were mindful that where they believed they had a Non-Pecuniary interest in a matter being considered at the meeting they considered whether such interest should be declared, and having regard to Part 5, Paragraph 2 of the Code, considered whether it was appropriate to leave the meeting whilst the matter was discussed, save for exercising any right to speak in accordance with the Code.

3. MINUTES OF PREVIOUS MEETING

The Minutes of the Committee meeting held on 16 January 2017 were confirmed as a correct record and signed by the Chairman.

4. **DEPUTATIONS**

No deputations were received.

5. CHAIRMAN'S ANNOUNCEMENTS

The Chairman welcomed new and returning members to the Select Committee.

The Chairman was pleased to inform members that the Royal Victoria Country Park Chapel building works were making good progress and other improvements at the Park had been very popular with visitors. Members heard that an £880,000 grant had been obtained for the new visitor centre at Lepe Country Park and that the transformation project was progressing well. The Chairman noted that both projects had an anticipated completion date of summer 2018.

The Chairman announced that the newly refurbished Fareham library had opened and that this had been very well received by library customers. The Chairman paid credit to the team who had facilitated the refurbishment and highlighted the amount of hard work that had gone into the project. Members heard that Fleet library had also recently re-opened and that an update on this would hopefully be provided for the next Select Committee meeting.

6. NEW ADMINISTRATION: INTRODUCTION TO SCRUTINY

The Committee received a presentation (Item 6 in the Minute Book) from the Director of Transformation and Governance – Corporate Services.

Members heard:

- About the role of scrutiny at the Council, its background and purpose and the history of the legislation surrounding scrutiny.
- That a key aspect of the Committee's work would be to review and make recommendations to assist in the development of current and future policy.
- The Committee was responsible for holding the Executive to account, as a critical friend, regarding the "pre-scrutiny" of decisions yet to be made and the "call-in" of decisions made but not yet implemented.
- The presentation advised Members how they could set the work programme for future meetings.

RESOLVED:

That the Culture and Communities Select Committee notes the content of the presentation.

7. NEW ADMINISTRATION: INTRODUCTION TO KEY SERVICES SCRUTINISED BY THIS COMMITTEE

The Director of Culture, Communities and Business Services gave a presentation (Item 7 in Minute Book). The presentation outlined:

 The number of key services which were under the remit of the Committee mainly including libraries, the community and grants team, countryside, country parks and outdoor centres.

- The challenges and targets for the department including the impact of the Transformation to 2019 programme.
- The emphasis placed on staff and volunteer development and members heard about some of the pathways in place to enhance development opportunities for staff.
- The importance of the Department's work to both the county's residents and tourists, in addition to the need to maximise incomes where possible to protect services against challenging budgets.

RESOLVED:

That the Culture and Communities Select Committee notes the presentation.

8. REVIEW OF OUTSIDE BODY APPOINTMENTS BY THE EXECUTIVE MEMBER FOR CULTURE, RECREATION AND COUNTRYSIDE

The Committee reviewed the report of the Director of Culture, Communities and Business Services (Item 8 in the Minute Book) which outlined proposals for an updated criteria for appointing Members to the outside bodies within the Culture, Recreation and Countryside Executive portfolio.

Members heard of the work of the Task and Finish Group, consisting of C&C Select Committee members, who had reviewed grant funding and considered the list of outside body appointments.

It was reported that the outside organisations had been consulted on the review proposals and that the feedback received had highlighted the need to clarify the roles and responsibilities held by appointed representatives.

The report outlined the proposed criteria for appointment and the clarified the role for each type of County Council representative.

Discussion was held regarding the legal responsibilities and the personal liability of members when representing the Council on an outside body. The Legal Advisor confirmed that, for those members who were appointed to a trustee role, the member would have to act negligently and/or significantly beyond their role and responsibilities to be held personally liable. For those appointed as an observer, it was not possible for members to be held personally liable in any circumstance. It was noted that the Member Indemnity Scheme applied where a member is either representing the Council or undertaking the role as part of their duties as a County Councillor; and that if a member was not appointed by the Council and acting in an individual capacity, the Scheme would not be applicable.

RESOLVED:

That the Culture and Communities Select Committee recommends to the Executive Member for Culture, Recreation and Countryside that he approves the proposals set out in section 6 of the report, including the changes that are set out in Appendices 4 and 5, for appointments to the outside bodies delegated to the Executive Member in the County Council's Constitution, from June 2017.

9. NATIONAL LIBRARIES TASKFORCE: NEW VISION FOR LIBRARY SERVICES IN ENGLAND

The Committee received the report of the Director of Culture, Communities and Business Services (Item 9 in the Minute Book) summarising the new national vision for libraries.

It was reported that, in December 2016, the national Libraries Taskforce published 'Libraries Deliver: Ambition for Public Libraries in England 2016-2021'. Members heard how the County Council, through its Library Strategy to 2020, was already delivering on many of the key aspect of the Taskforce's vision. Members were pleased to hear of this success and praised the Library Service for its achievement in meeting these key aims.

RESOLVED:

That the Culture and Communities Select Committee endorses the Libraries Taskforce's 'Libraries Deliver: Ambition for Public Libraries in England 2016-2021' and recognises its good fit with Hampshire's Library Strategy to 2020 and recommends to the Executive Member for Culture, Recreation and Countryside that he does the same.

10. WORK PROGRAMME

The Committee received a report from the Director of Transformation and Governance - Corporate Services (Item 10 in the Minute Book) which set out the Committee's work programme.

It was agreed that an update from Energise Me and from the Hampshire Cultural Trust, incorporating information on the Flagship Galleries Network project, would be requested for the 18 September 2017 meeting.

RESOLVED:

That the Work Programme be noted and items added from Energise Me and the Hampshire Cultural Trust for the September meeting.

HAMPSHIRE COUNTY COUNCIL

Report

Committee:	Culture and Communities Select Committee		
Date:	18 September 2017		
Title:	Transformation to 2019 – Revenue Savings Proposals		
Report From:	Director of Culture, Communities and Business Services and Director of Corporate Resources – Corporate Services		

Contact name: Karen Murray

Tel: 01962 847831 Email: Karen.murray@hants.gov.uk

1. Executive Summary

- 1.1. The purpose of this report is to outline the detailed savings proposals for Culture, Recreation and Countryside services that have been developed as part of the Culture, Communities and Business Services (CCBS) Department's Transformation to 2019 Programme.
- 1.2. The report also provides details of the Equality Impact Assessments (EIAs) that have been produced in respect of these proposals and highlights, where applicable, any key issues arising from the public consultation exercise that was carried out over the Summer and how these have impacted on the final proposals presented in this report.
- 1.3. The Select Committee are asked to recommend to the Executive Member that he approves the detailed savings proposals for submission to Cabinet and then full County Council in October, recognising that there may be further public consultation for some proposals.

2. Contextual information

- 2.1. Members will be fully aware that the County Council has been responding to reductions in public spending, designed to close the structural deficit within the economy, since the first reductions to government grants were applied in 2010/11 and then as part of subsequent Comprehensive Spending Reviews.
- 2.2. Reductions in government grant together with inflationary and service pressures, notably within social care areas, have created an average budget gap of around £50m per annum, meaning that circa £100m has needed to be saved every two year cycle.
- 2.3. This position has been exacerbated following the changes announced in the Local Government Settlement in February 2016 which provided

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- definitive figures for 2016/17 and provisional figures for the following three years to 2020. The settlement included a major revision to the methodology for distributing Revenue Support Grant (RSG) which had a major impact on Shire Counties and Shire Districts and also reflected a clear shift by the government in council tax policy.
- 2.4. Consequently, even after allowing for council tax increases over the settlement period, the forecast gap for the two years to 2019/20 is £140m, and after allowing for 'housekeeping savings' of £20m, targets were set for Departments based on a reduction of approaching 19% in cash limited spend.
- 2.5. One of the key features of the County Council's well documented financial strategy and previous savings programmes has been the ability to plan well in advance, take decisions early and provide the time and capacity to properly implement savings so that a full year impact is derived in the financial year that they are needed.
- 2.6. This approach has also meant that savings have often been implemented in anticipation of immediate need and this has provided resources both corporately and to individual departments to fund investment in capital assets and to fund further change and transformation programmes to deliver the next wave of savings. This approach has enabled the County Council to cushion some of the most difficult implications of the financial changes.
- 2.7. Whilst this has been a key feature of previous cost reduction programmes it was recognised without doubt that the Transformation to 2019 (Tt2019) Programme, the fourth major cost reduction exercise for the County Council since 2010, would be significantly more challenging than any previous transformation and efficiency programme against the backdrop of a generally more challenging financial environment and burgeoning service demands.
- 2.8. Departments have looked closely at potential opportunities to achieve the required savings and unsurprisingly the exercise has been extremely challenging because savings of £340m have already been driven out over the past seven years, and the fact that the sheer size of the 19% target requires a complete "re-look"; with previously discounted options having to be re-considered. It has been a significant challenge for all Departments to develop a set of proposals that, together, can enable their share of the Tt2019 Programme target to be delivered.
- 2.9. The opportunity assessment and planning work has confirmed the sheer complexity and challenge behind some of the proposals as a consequence of which in a number of areas significantly more than two years will be required to develop plans and implement the specific service changes.
- 2.10. The cashflow support required to manage the extended delivery timetable will in the most part be met from departmental cost of change reserves and further contingency options to cover any shortfall will be considered as part of the updated Medium Term Financial Strategy (MTFS) that will be reported in October.

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- 2.11. The County Council undertook an open public consultation called Serving Hampshire – Balancing the Budget which ran for six weeks between 3 July and 21 August. The consultation was widely promoted to stakeholders and residents and asked for their views on ways the County Council could balance its budget in response to continuing pressures on local government funding, and still deliver core public services.
- 2.12. Responses to the consultation will help to inform the decision making by Cabinet and Full Council in October and November of 2017 on options for delivering a balanced budget up to 2019/20, which the Authority is required by law to do.
- 2.13. In addition, Equality Impact Assessments have also been produced for all of the detailed savings proposals and these together with the broad outcomes of the consultation and the development work on the overall Transformation to 2019 Programme have helped to shape the final proposals presented for approval in this report.

3. Budget Update

- 3.1. The savings targets that were set for Departments were based on forecasts produced over the summer of 2016 and included a wide range of variable assumptions to arrive at the total predicted gap of £140m.
- 3.2. Last year the Local Government Finance Settlement provided definitive figures for 2016/17 and provisional figures for local authorities for the following three years to aid financial planning for those authorities who could 'demonstrate efficiency savings'. We have now had our 2017/18 figures confirmed as part of the budget setting process and following acceptance by the Department for Communities and Local Government (DCLG) of the County Council's Efficiency Plan for the period to 2019/20 the expectation is for minimal change for 2018/19 and 2019/20. No figures have been published beyond this date.
- 3.3. The offer of a four year settlement provided greater but not absolute funding certainty. However, following the Queen's speech to Parliament in June this year, the planned changes to implement 100% business rate retention by 2019/20 are effectively suspended with no indication of when this might be resumed, although the Government have just invited applications for pilots to operate during 2018/19, the detail of which will be considered in due course. Work to carry out a fair funding review is set to continue as it does not require legislation.
- 3.4. An updated MTFS will be presented to Cabinet in October and then the County Council in November and we will continue to review our assumptions on an ongoing basis in light of information that is made available.

4. Transformation to 2019 – Departmental Context

4.1. Following on from the successful delivery of previous transformation programmes, the CCBS Departmental Management Team have identified

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- additional transformational opportunities across the CCBS services. These opportunities were further developed as part of the Initial Opportunity Assessment process in line with the corporate approach. The opportunities have been further refined and a total of ten projects have been identified across the department, four of which are within the area of the Culture, Recreation and Countryside portfolio.
- 4.2. The proposed Transformation Programme focuses on the delivery of the 2019 savings target, but includes projects that will deliver savings beyond 2019 in order to ensure that services are resilient and sustainable for the future.
- 4.3. Undoubtedly, identifying further savings as part of this Transformation Programme has been even more challenging than in previous years given the transformation that services have already undertaken. The key projects are outlined below.
- 4.4. The Library Service is exploring options to achieve a saving of £2.25m by 2019. The Library Service Transformation Strategy to 2020 was approved in April 2016 and was developed to ensure that the Library Service can evolve to meet the changing needs of customers, whilst retaining traditional services. The proposals to deliver transformation to 2019 savings are therefore underpinned by this service strategy. Self service technology will be installed in all libraries and vacancy management will continue to be rigorously applied to all staff vacancies, reducing staff numbers as far as possible. It is proposed to undertake a public consultation in 2018 on options to reduce the operating costs of running the Service. The options could include reducing opening hours, transferring libraries to be run by their local community, making greater use of volunteers and making a permanent reduction to the Book Fund.
- 4.5. Transformation of the Country parks and of the Countryside Access and Estate – The Country Park Transformation Programme will create a modern and relevant suite of self-financing 21st century country parks, that encourage more people from Hampshire and beyond to visit more often and stay longer. This programme is already underway and work is ongoing across the parks. As part of this programme, Automatic Number Plate Recognition (ANPR) systems will be installed within car parks at the country parks to enable us to better enforce payments for parking, and therefore generate additional income. The service is also planning to change the way that it delivers the management of the Countryside access and estate to reduce the reliance on the cash limited budget, through the Countryside Operational Transformation programme. This will look to achieve savings through working differently, utilising skills more effectively, improving productivity, increasing traded services, and increasing volunteering. Additionally, it is proposed that a limited reduction to the revenue funding of the Basingstoke Canal may be made. Together these will deliver in the region of £640,000 of savings by 2019.
- 4.6. **Hampshire Outdoor Centres** will enhance their service provision to increase income generation and find efficiencies in working practices to reduce costs, both supported by new IT systems. A new income stream is

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planned to be generated through installing camping pods at Calshot Activities Centre, following the success of similar pods at Tile Barn. An ANPR car parking system will be installed at Calshot Activities Centre to increase compliance with parking charges. In order to reduce costs the service is also exploring different delivery approaches that will generate workforce efficiencies. Together, these changes will deliver around £162,000 of savings by 2019.

- 4.7. Hampshire Archives and Records service is looking at options to generate additional income, as well as making further cost reductions to achieve a saving of around £154,000 for 2019. Additional income generation will be achieved through an increased commercial approach (for example, digitisation service, online pay-per-view access, building/facilities hire), introduction of contributions from depositors, and provision of paid-for professional services to partners. A charging framework based on full cost recovery will also be in place. The service is planning to make workforce reductions through staff turnover to achieve cost savings. The service is also exploring external partnership opportunities and considering potential alternative service delivery models.
- 4.8. In addition to these projects, a further £450,000 of savings will be met through previously agreed budget reductions and some over-achievement from Transformation to 2017. These reductions include reduced funding for Arts and Museums, which is enabled by the service management being transferred to Hampshire Cultural Trust in 2014 under a Management and Funding Agreement with the County Council. It also includes a reduction from the transfer of services and funding for Sport Hampshire Isle of Wight to a Charitable Incorporated Organisation in 2016.
- 4.9. A number of the projects within the CCBS Departmental 2019 Transformation Programme have a dependency on Digital and IT to support the delivery of efficiency savings. For example, the transformation of the Library service is very reliant on IT improvements, including the implementation of new self-service terminals across libraries. Additionally, the provision of a new memberships and bookings system, which is integrated with the corporate systems, is expected to deliver efficiencies in the way that we work, better customer intelligence, and ultimately a better experience for customers.
- 4.10. There is relatively high confidence in the CCBS 2019 Transformation Programme. A significant part of the savings would be dependent upon additional income generation, which carries a degree of uncertainty, and therefore contingency planning is essential. Marketing will play a vital role in attracting visitors to use our services and therefore generating increased income. An additional risk is that existing and developing partnership relations are critical to a number of opportunities, and therefore CCBS will need to work closely with partners to ensure savings can be achieved under the planned timescales. Contingency plans are being prepared in case specific aspects of opportunities cannot be progressed. Another significant risk for the Programme is the level of cultural change that the department will require to work differently to develop the services in a

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sustainable way. Change Management planning will be integrated into project plans within specific services and departmentally.

5. Summary Financial Implications

- 5.1. The savings target that was set for the CCBS department was £6.304m. The detailed savings proposals from the Culture, Recreation and Countryside services totalling £3.661m by 2019/20 that are being put forward as part of this corporate target are contained in Appendix 1.
- 5.2. The department is seeking to identify early achievement where possible, and this will be added to the department's cost of change reserve. This reserve will be used to fund investment in transformation work.

6. Workforce Implications

- 6.1. Appendix 1 also provides information on the estimated number of reductions in staffing as a result of implementing the proposals.
- 6.2. Of the 25 55 Full Time Equivalent (FTE) posts that may be affected, it is anticipated that savings will largely be achieved through natural attrition within the relevant services and robust vacancy management.
- 6.3. The Department will seek to release capacity by further productivity improvements e.g. through effective use of digital tools and greater flexible deployment of staff with transferable skills on a matrix basis.
- 6.4. The County Council's approach to managing down staff levels in a planned and sensitive way through the use of managed recruitment, redeployment of staff where possible and voluntary redundancy where appropriate will be continued.

7. Consultation and Decision Making and Equality Impact Assessments

- 7.1. As part of its prudent financial strategy, the County Council has been planning since February 2016 how it might tackle the anticipated deficit in its budget by 2019/20. As part of the Medium Term Financial Strategy, which was last approved by the County Council in July 2016, initial assumptions have been made about inflation, pressures, Council Tax levels and the use of reserves. Total anticipated savings of £140m are required and of this sum, savings targets to the value of £120m were set for departments as part of the planning process for balancing the budget.
- 7.2. The proposals in this report represent suggested ways in which departmental savings could be generated to meet the target that has been set as part of the Transformation to 2019 Programme. Individual Executive Members cannot make decisions on strategic issues such as Council Tax levels and use of reserves and therefore, these proposals, together with the outcomes of the Serving Hampshire Balancing the Budget consultation exercise outlined below, will go forward to Cabinet and County Council and will be considered in light of all the options that are available to balance the budget by 2019/20.

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- 7.3. The County Council undertook an open public consultation called *Serving Hampshire Balancing the Budget* which ran for six weeks from 3 July 21 August. The consultation was widely promoted to stakeholders and residents through all available channels, including online, via the County Council's website; Hampshire media (newspapers, TV and radio); and social media. Hard copies were also placed in Hampshire libraries and alternative formats, such as easy read, were made available on request.
- 7.4. The *Balancing the Budget* consultation asked for residents' and stakeholders' views on ways the County Council could balance its budget in response to continuing pressures on local government funding, and still deliver core public services. Specifically, views were invited on several high level options as follows:

reducing and changing services;

introducing and increasing charges for some services;

lobbying central government for legislative change;

generating additional income;

using the County Council's reserves;

increasing Council Tax; and

changing local government arrangements in Hampshire.

- 7.5. A total of 3,770 responses were received to the consultation. The key findings from consultation feedback are as follows:
 - The majority of respondents (65%) agreed that the County Council should continue with its financial strategy.
 - Responses were relatively evenly split between those who tended to support changes to local services and those who did not (50% agreed, 45% disagreed and 5% had no view either way).
 - o Of all the options, this was respondents' **least preferred**.
 - Two thirds of respondents (67%) agreed that the County Council should raise existing charges or introduce new charges to help cover the costs of running some local services.
 - Over half of respondents (57%) agreed that the County Council should lobby the Government to vary the way some services are provided, and enable charging where the County Council cannot levy a fee due to statutory restrictions.
 - Of all the options presented, generating additional income was the most preferred option.
 - On balance, the majority of respondents (56%) agreed that the County Council should retain its current position not to use reserves to plug the budget gap.
 - Of all the options, this was respondents' second least preferred.

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- Respondents would prefer the County Council to continue with its plans to raise Council Tax in line with Government policy (50% ranked this as their preferred approach to increasing Council Tax).
 - Of all the options, increasing Council Tax was respondents' second most preferred.
- More than half of those who responded (64%) agreed that the County Council should explore further the possibility of changing local government structures in Hampshire.
- 7.6. Executive Lead Members and Chief Officers have been provided with the key findings from the consultation to help in their consideration of the final savings proposals. In particular, as a result of the feedback on service issues, the County Council will seek wherever possible to:

minimise reductions and changes to local services, and continue to ensure that resources are prioritised on those who need them most, i.e. vulnerable adults and children:

increase and introduce charges to cover the costs of some local services. Where the County Council is unable to charge for services due to statutory restrictions, the County Council will continue to lobby the Government for legislative change;

maximise further income generation opportunities.

- 7.7. The proposals set out in Appendix 1 have, wherever possible, been developed in line with these principles but inevitably the effect of successive reduction programmes over a 9 year period will begin to have an impact on the services that can be provided.
- 7.8. In some cases, the proposals in this report will be subject to further, more detailed public consultation if they are ratified by the Cabinet and Full Council in October and November respectively, at which the overall options for balancing the budget will be considered in light of the consultation results.
- 7.9. In addition to the consultation exercise, Equality Impact Assessments have been produced for all of the detailed savings proposals outlined in Appendix 1 and these have been provided for information in Appendix 2. This appendix excludes the Equality Impact Assessment for the ongoing Country Park Transformation Programme which was previously published on 1 November 2016. These, together with the broad outcomes of the consultation, have helped to shape the final proposals presented for approval in this report.
- 7.1. Within CCBS, EIAs have been completed to assess the expected impacts of the proposed savings. Further EIAs are expected on more detailed aspects of these proposals as they develop, once there is greater clarity.
- 7.2. While the impacts identified are generally neutral or low, appropriate mitigation has been identified where possible. There are some potential impacts as a result of changes within the Library service. Whilst there will

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be fewer staff in the Library Service in the future, customers will be able to take and return books via the self service technology, seeking help from staff when needed. Volunteers will be trained to help and support staff. The introduction of ANPR within Country Parks and Calshot Outdoor Centre is also expected to have a low impact because parking charges are already in place.

8. Recommendation

8.1. That the Culture and Communities Select Committee recommends to the Executive Member for Culture, Recreation and Countryside that he approves the submission of the proposed savings options contained in this report and Appendix 1 to the Cabinet.

CORPORATE OR LEGAL INFORMATION:

Links to the Strategic Plan

Hampshire maintains strong and sustainable economic growth and prosperity:	yes
People in Hampshire live safe, healthy and independent lives:	yes
People in Hampshire enjoy a rich and diverse environment:	yes
People in Hampshire enjoy being part of strong, inclusive communities:	yes

Section 100 D - Local Government Act 1972 - background documents

The following documents discuss facts or matters on which this report, or an important part of it, is based and have been relied upon to a material extent in the preparation of this report. (NB: the list excludes published works and any documents which disclose exempt or confidential information as defined in the Act.)

<u>Document</u>	<u>Location</u>	
None		

IMPACT ASSESSMENTS:

1. Equality Duty

- 1.1 The County Council has a duty under Section 149 of the Equality Act 2010 ('the Act') to have due regard in the exercise of its functions to the need to:
- Eliminate discrimination, harassment and victimisation and any other conduct prohibited under the Act;
- Advance equality of opportunity between persons who share a relevant protected characteristic (age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, gender and sexual orientation) and those who do not share it:
- Foster good relations between persons who share a relevant protected characteristic and persons who do not share it.

Due regard in this context involves having due regard in particular to:

- a) The need to remove or minimise disadvantages suffered by persons sharing a relevant characteristic connected to that characteristic;
- b) Take steps to meet the needs of persons sharing a relevant protected characteristic different from the needs of persons who do not share it;
- c) Encourage persons sharing a relevant protected characteristic to participate in public life or in any other activity which participation by such persons is disproportionally low.

1.2 Equalities Impact Assessment:

A full Equalities Impact Assessment has been undertaken for each of the savings proposals and these are included as a separate appendix to this report.

2. Impact on Crime and Disorder:

The impact of Crime and Disorder will be considered individually for each savings proposal.

3. Climate Change:

3.1 The impact of Climate Change will be considered individually for each savings proposal.

Proposed Savings Options

	Reference	Service Area and Description of Proposal	Impact of Proposal	2018/19 £'000	2019/20 £'000	Full Year Impact £'000	Estimated Staffing Impact FTE
raye io	CCBS-19.04	Countryside Service Transformation of the Country parks and of the Countryside Access and Estate	The overall impact of this project is likely to be low. The Country Park Transformation Programme will improve operational capacity of the park teams and provide a better offer and improved service to the public. Although there will need to be some increased charges to the public e.g. car parking, the anticipation is that the overall impact will be positive.	63	640	640	0 - 5
	CCBS-19.08	Library Service Implementation of more efficient operating models to reduce costs.	It is proposed to undertake a public consultation in 2018 on options to reduce the operating costs of running the Service. The options could include reducing opening hours, transferring libraries to be run by their local community, making greater use of volunteers and making a permanent reduction to the Book Fund. Self service technology will be installed in all libraries and vacancy management will continue to be rigorously applied to all staff vacancies, reducing staff numbers as far as possible.	1,461	2,255	2,255	25 - 35

Reference	Service Area and Description of Proposal	Impact of Proposal	2018/19 £'000	2019/20 £'000	Full Year Impact £'000	Estimated Staffing Impact FTE
CCBS-19.15	Archives & Records Workforce reductions and income generation	Potential for reduced service delivery in non-core areas. Online access and volunteer support will release some staff capacity and improve customer access, but there is likely to be increased charges for some services, and depositors will be expected to provide a contribution to the archives that we hold and store.	88	154	154	0 - 5
CCBS-19.17	Hampshire Outdoor Centres Workforce efficiencies to be achieved through product realignment. Additional income through camping pods at Calshot, and use of Automatic Number Plate Recognition for car parking enforcement	It is expected that efficiencies will be achieved through better use of systems and through changes to how services are delivered with some impact on staff, but a low impact on customers. Although car parking enforcement may have some impact on customers, it is expected that income generation through camping pods will have a positive impact by providing a new offer at Calshot Activities Centre.	162	162	162	0 -10

Reference	Service Area and Description of Proposal	Impact of Proposal	2018/19 £'000	2019/20 £'000	Full Year Impact £'000	Estimated Staffing Impact FTE
CCBS-19.21	CCBS Cross-cutting Agreed budget reductions	These savings do not require projects to implement them and therefore there will be no impact to staff or customers.	456	450	450	0
Culture, Recr	Culture, Recreation and Countryside Services Total			3,661	3,661	25 - 55



Name of T19 Detailed Country Park

project/proposal Automatic Number Plate Recognition (ANPR)

Installation

Originator Rykowski, Pete

Email address Pete.Rykowski@hants.gov.uk

Department Culture, Communities and Business Services

Date of Assessment 18 May 2017

Description of Service / Policy

HCC manages a number of country parks and activity centres across the county, which offer a variety of activities including indoor activities, sports, camping, guided walks, seasonal events & corporate days. Activities are offered to a range of service user groups including schools, businesses, families, campers and other adult and child groups. Calshot, Staunton, Royal Victoria, Manor Farm, Lepe & Queen Elizabeth all offer onsite parking which is managed through a Pay and Display system. Compliance with parking charges was approximately 64% across all sites in 2014/15, and there are currently insufficient resources to undertake enforcement.

Geographical impact* All Hampshire

Description of proposed change

To install Automatic Number Plate Recognition (ANPR) parking systems at five Country Parks and Calshot Activity Centre, which will replace the current Pay & Display systems. ANPR technology utilises computers and security cameras for automatically reading vehicle number plates in an effort to enforce parking charges and increase security. The fully implemented system will also increase the quantity and quality of data collected for each site. In an effort to mitigate against any privacy impacts a privacy impact assessment was conducted on 07/03/17 and subsequently approved by the Departmental Senior Information Risk Owner. The ANPR system meets the requirements of Blue Badge holders not being charged.

Engagement and consultation

Has engagement or Yes consultation been carried out?

Engagement has taken place with Country Park Staff and forums are planned to take place with other key stakeholders (site users other than visitors e.g scouts club, sailing club, residents). Although parking charges are currently in place the compliance rate for visitors adhering to these charges is low. The implementation of the ANPR would guarantee that visitors pay for their parking and therefore increase compliance close to 100%.



No specific Hampshire wide consultation has been carried out on this proposal, however, the County Council carried out a major public consultation exercise over the Summer 2017 on a range of options for finding further budget savings including increasing council tax, using reserves and making changes to the way in which services are delivered, which may mean reducing or withdrawing certain services. The outcome of this consultation will be presented to Cabinet in September 2017.

When decisions are made to pursue the options, further specific Hampshire wide consultation will be carried out with stakeholders on the detailed options where required.

Impacts of the proposed change

This impact assessment Service users

covers

Statutory Impact

considerations

Age Neutral

Disability Neutral

Sexual Orientation Neutral

Race Neutral

Religion and Belief Neutral

Gender Reassignment Neutral

Gender Neutral

Marriage and civil

partnership

Neutral

Pregnancy and

Maternity

Neutral

Other policy considerations

Poverty Low

Impact As stated previously parking charges are already in

place at each site and due to the numerical size of the parking charge at each site being relatively low e.g.



£2.50, the overall impact on impoverished groups will $\dot{}$

be very low.

Rurality Neutral

Additional Information





Name of T19 Library Service Transformation Plan

project/proposal

Originator Horsey, Nicola

Email address nicola.horsey@hants.gov.uk

Department Culture, Communities and Business Services

Date of Assessment 23 Aug 2017

Description of Service / Policy

Hampshire County Council's Library Service runs 48 libraries across Hampshire, providing residents with access to printed material, computers and digital resources. In April 2016 a new Library Strategy to 2020 was approved and proposals to deliver the savings needed for April 2019 are underpinned by this Strategy. A separate EIA was published alongside the new Strategy.

Geographical impact* All Hampshire

Description of proposed change

Self service technology will be installed in all libraries and vacancy management will continue to be rigorously applied to all staff vacancies, reducing staff numbers as far as possible. It is proposed to undertake a public consultation in 2018 on options to reduce the operating costs of running the Service. The options could include reducing opening hours, transferring libraries to be run by their local community, making greater use of volunteers and making a permanent reduction to the Book Fund.

Engagement and consultation

Has engagement or Yes consultation been

carried out?

No specific consultation has been carried out on these possible proposals. However, the County Council carried out a major public consultation exercise over the Summer 2017 on a range of options for finding further budget savings including increasing council tax, using reserves and making changes to the way in which services are delivered, which may mean reducing or withdrawing certain services. The outcome of this consultation will be presented to Cabinet in September 2017.

It is proposed to undertake a public consultation in 2018 on options to reduce the operating costs of running the Service.

Impacts of the proposed change

This impact assessment covers Service users

Statutory considerations	Impact
Age	Low
Impact	Proportionately more older people use the Library Service and they may find it more difficult to use the self service technology to begin with. Library staff and volunteers will be on hand to assist customers and, from experience elsewhere in the other Hampshire libraries, customers find the self service kiosks easy to use.

Disability Low

Impact Customers with disabilities may find it difficult to use the self

service technology to begin with. Library staff and volunteers will be on hand to assist customers and, from experience

elsewhere in other Hampshire libraries, customers find the self

service kiosks easy to use.

Sexual Orientation Neutral

Race Neutral

Religion and Belief Neutral

Gender Reassignment Neutral

Gender Neutral

Marriage and civil

partnership

Neutral

Pregnancy and

Maternity

Neutral

Other policy considerations

Poverty Neutral

Rurality Neutral

Additional Information

The self service technology is easy to use and customers who are new to it will be shown how to use it. It is already installed in 50% of Hampshire's libraries and is proven to be easy to use.

Whilst there will be fewer staff in the Library Service in the future, customers will be able to take and return books via the self service technology, seeking help from staff when needed. Volunteers will be trained to help and support staff.

In addition the Library Service offers a wide range of digital resources, available all the time, which are constantly being developed and are proving to be increasingly popular.



Name of Hampshire Record Office Archives and Local Studies

project/proposal T2019 Proposals (T19)
Originator Tickle, John (CCBS)

Email address john.tickle@hants.gov.uk

Department Culture, Communities and Business Services

Date of Assessment 18 Aug 2017

Description of Service / Policy

Hampshire's Archives and Local Studies service provides public access to archives relating to Hampshire and its people. Admission to the public search room is free, as is the consultation of documents (which includes film and sound archives in Wessex Film and Sound Archive). However, we apply charges to a wide range of copying services, and to added value services including research, events (talks, workshops etc), use of images in publications, and facilities such as room hire.

Geographical impact* All Hampshire

Description of proposed change

The Service needs to generate additional income, and make further cost reductions to save £154,000. Additional income will be achieved through an increased commercial approach (e.g. online pay-per-view access), introduction of donations, contributions from depositors and provision of paid-for professional services to partners. A revised charging framework, based on full cost recovery, will also be applied and the service will make workforce reductions through staff turnover to achieve cost savings.

Engagement and consultation

Has engagement or Yes consultation been carried out?

Correspondence with key depositors. Discussion with the Hampshire Archives Trust. Ongoing discussion with Hampshire Records Office customer liaison group.

No specific Hampshire wide consultation has been carried out on this proposal, however, the County Council carried out a major public consultation exercise over the Summer 2017 on a range of options for finding further budget savings including increasing council tax, using reserves and making changes to the way in which services are delivered, which may mean reducing or withdrawing certain services. The outcome of this consultation will be presented to Cabinet in September 2017.



When decisions are made to pursue the options, further specific Hampshire wide consultation will be carried out with stakeholders on the detailed options where required.

Impacts of the proposed change

This impact assessment

Service users

covers

Impact

Statutory considerations

Impact

Age Low

In the latest Survey of Visitors to UK archives 56% of our visitors were aged over 60 so older people are well represented in our customer base (we have less evidence for our remote customers but a small survey

of 28 responses in Sep 2015 indicates a similar profile). Visitor postcode analysis for 2012-15 shows a high proportion of our visitors with disposable income. While the increases are high in proportional

terms, they are from a low base (eg £6 copying charge increasing to £10) so the impact for this group

is assessed as low.

Disability Neutral

Sexual Orientation Neutral

Race Neutral

Religion and Belief Neutral

Gender Reassignment Neutral

Gender Neutral

Marriage and civil

partnership

Neutral

Pregnancy and

Maternity

Neutral

Other policy considerations

Poverty Low



Impact Analysis of visitor postcode analysis for 2012-15

showed a smaller proportion of our visitors have less

disposable income. The increases are high in

proportional terms but are from a low base (eg £6 copying charge increasing to £10) so the impact for this group is assessed as low, particularly so as the

services provided are largely discretionary.

Rurality Low

Analysis of visitor postcode analysis for 2012-15 showed a small number of our visitors live in isolated rural areas. The increases are high in proportional terms but are from a low base (eg £6 copying charge increasing to £10) so the impact for this group is assessed as low, particularly since the group comprises only 4% of our customer base.

Mitigation

Additional Information

The extra income targets are orientated primarily at discretionary, choose to use, areas of activity and service that will have minimum impact upon core service users. Steps are being taken to mitigate the potential loss of community archive outreach services by a combination of volunteer training, on line resources and seeking external financial support.





Name of T19 Automatic Number Plate Recognition (ANPR) at

project/proposal Calshot Activities Centre

Originator Palmer, Alistair

Email address Alistair.Palmer@hants.gov.uk

Department Culture, Communities and Business Services

Date of Assessment 17 Aug 2017

Description of Service / Policy

This project forms part of the T19 Detailed Country Park Automatic Number Plate Recognition (ANPR) Installation (EIA completed by Pete Rykowski). Calshot Activities Centre offers onsite parking which is managed through a Pay and Display system. Compliance with parking charges was approximately 15% in 2014/15, and there are currently insufficient resources to undertake enforcement. Calshot also charges for boat launching from the site which will form part of the ANPR.

Geographical impact* New Forest

Description of proposed change

To install Automatic Number Plate Recognition (ANPR) parking systems at Calshot Activities Centre, which will replace the current Pay & Display systems. (ANPR) technology utilises computers and security cameras for automatically reading vehicle number plates in an effort to enforce parking charges and increase security. The fully implemented system will also increase the quantity and quality of data collected for the site. The ANPR system meets the requirements of Blue Badge holders not being charged. It is envisaged that current parking fee arrangements will remain as currently advertised. This includes free parking for customers who are buying services from the Centre.

Engagement and consultation

Has engagement or Yes consultation been carried out?

A wide variety of stakeholders use the Calshot site. A consultation period operated from February 2017 to May 2017, during which staff, customers, clubs, emergency services and volunteer organisations such as the RNLI were consulted. The questions from stakeholders have all been recorded and responded to. An example of this is ensuring access is maintained for RNLI and NCI volunteers as well as emergency access to all areas of the site. The location of the entrance barrier will take account of the Calshot Sailing Club entrance to their compound, such that pedestrian access and safety is maximised. Further communication with stakeholders is planned following the tender process, which will enable use to fully understand the software and its capabilities.



No specific Hampshire wide consultation has been carried out on this proposal, however, the County Council carried out a major public consultation exercise over the Summer 2017 on a range of options for finding further budget savings including increasing council tax, using reserves and making changes to the way in which services are delivered, which may mean reducing or withdrawing certain services. The outcome of this consultation will be presented to Cabinet in September 2017.

When decisions are made to pursue the options, further specific Hampshire wide consultation will be carried out with stakeholders on the detailed options where required.

Impacts of the proposed change

This impact assessment

Service users

covers

Statutory Impact

considerations

Age Neutral

Disability Neutral

Sexual Orientation Neutral

Race Neutral

Religion and Belief Neutral

Gender Reassignment Neutral

Gender Neutral

Marriage and civil

partnership

Neutral

Pregnancy and

Maternity

Neutral



Other policy considerations

Poverty Low

As stated previously parking charges are already in place at each site and due to the numerical size of the parking charge at each site being relatively low e.g. £2.50, the overall impact on impoverished groups will

be very low.

Rurality Neutral

Additional Information





Name of T19 detailed Camping Pods at Calshot

project/proposal

Originator Ryan, Enda

Email address enda.ryan@hants.gov.uk

Department Culture, Communities and Business Services

Date of Assessment 17 May 2017

Description of Service / Policy

Calshot Activities Centre has been in operation for over 55 years, delivering high quality outdoor adventurous residential and recreational experiences to the young people/wider public Hampshire and beyond. Calshot also has a very large recreational customer base with activities such as the dry ski slope, climbing wall and velodrome. Schools make up 50% of the revenue with other sources of income coming from boat storage, launch fees, car parking and other clubs that utilise the facilities on offer. Although the vast majority of the customers are from Hampshire the centre accommodates schools and groups from all over the UK.

Geographical impact* All Hampshire

Description of proposed change

Introduction of 10 Camping Pods at Calshot Activities Centre on existing land currently used for Caravan and Camping. These Pods will sleep a family of four and will be serviced with basic electricity and washroom facilities. This project will impact on current members of the club. Reduced pitches will be available to them in the future. Final designs have yet to be agreed, two of the Pods will be fully accessible. The pods will be primarily but not exclusively, targeted at families and adult groups visiting the site. Little impact to staff other than operational requirements when opened.

Engagement and consultation

Has engagement or Yes consultation been carried out?

A presentation was given to the Calshot Association Executive committee 23rd January 2017, which outlined the proposal. A communication was then sent out to all members of the Association inviting comments/concerns. Discussed then at the full Association Council meeting (28/2/17) where concerns were answered and recorded. Representatives from all the service user groups attend the Council meetings in order to discuss any matters that they perceive effect them from a service user perspective. The Association is a third party voluntary organisation made up of all service users and which is fully constituted.

No specific Hampshire wide consultation has been carried out on this proposal, however, the County Council carried out a major public consultation exercise



over the Summer 2017 on a range of options for finding further budget savings including increasing council tax, using reserves and making changes to the way in which services are delivered, which may mean reducing or withdrawing certain services. The outcome of this consultation will be presented to Cabinet in September 2017.

When decisions are made to pursue the options, further specific Hampshire wide consultation will be carried out with stakeholders on the detailed options where required.

Impacts of the proposed change

This impact assessment

covers

Service users

Statutory considerations

Impact

Age Neutral

Disability Low

Impact Disabled access to the pods has been given serious

consideration, although depending on the final design, full access may not be achievable and therefore there would be an impact on disability. The accessibility of the pods would be no different to the current camping facilities and such the impact is perceived as being

low.

Sexual Orientation Neutral

Race Neutral

Religion and Belief Neutral

Gender Reassignment Neutral

Gender Neutral

Marriage and civil

partnership

Neutral

Pregnancy and

Maternity

Neutral



Other policy considerations

Poverty Neutral Rurality Neutral

Additional Information

Stakeholder engagement:

The main points focussed around the loss of space on the creek side both for campers and windsurfers. Ultimately this did not change our view on the proposal as the loss of space was already considered within the cost benefit analysis. With regard to the camping site, the cost and income analysis justifies the loss of any camping plots currently available. The windsurfers still have plenty of space to launch and recover their equipment. Although the proposal does not restrict this, it will mean that they can no longer park right next to the beach. However the nature of the sport is such that they can carry their equipment and rig the kit on the beach with their car parked in the main car park. The campsite occupancy levels were also considered and feedback was given to the association, the introduction of the Pods will mean the centre will extend the capacity of what is the quieter periods and make the facility available to a wider audience and not exclusive to the caravan and camping club, something the Association have challenged albeit there is no lease on the land given to the club.



HAMPSHIRE COUNTY COUNCIL

Report

Committee: Culture and Communities Select Committee	
Date of meeting: 18 September 2017	
Report Title:	Work Programme
Report From:	Director of Transformation & Governance – Corporate Services

Contact name: Emma Clarke, Democratic & Member Services

Tel: 01962 847356 Email: emma.clarke@hants.gov.uk

1. Recommendation

1.1. It is recommended that the Committee consider the forthcoming work programme, suggest and discuss any items for inclusion and agree amendments accordingly.

CORPORATE OR LEGAL INFORMATION:

Links to the Strategic Plan

Hampshire maintains strong and sustainable economic growth and prosperity:	yes
People in Hampshire live safe, healthy and independent lives:	yes
People in Hampshire enjoy a rich and diverse environment:	yes
People in Hampshire enjoy being part of strong, inclusive communities:	yes

Other Significant Links

Links to previous Member decisions:	
<u>Title</u>	<u>Date</u>
Direct links to specific legislation or Government Directives	
<u>Title</u>	<u>Date</u>
Section 100 D - Local Government Act 1972 - background do	cuments
The following documents discuss facts or matters on which important part of it, is based and have been relied upon to a the preparation of this report. (NB: the list excludes publishe	material extent in

documents which disclose exempt or confidential information as defined in

Location

the Act.)

Document

None

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IMPACT ASSESSMENT

1. Equality Duty

The County Council has a duty under Section 149 of the Equality Act 2010 ('the Act') to have due regard in the exercise of its functions to the need to:

- Eliminate discrimination, harassment and victimisation and any other conduct prohibited under the Act;
- Advance equality of opportunity between persons who share a relevant protected characteristic (age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, gender and sexual orientation) and those who do not share it:
- Foster good relations between persons who share a relevant protected characteristic and persons who do not share it.

Due regard in this context involves having due regard in particular to:

- The need to remove or minimise disadvantages suffered by persons sharing a relevant characteristic connected to that characteristic;
- Take steps to meet the needs of persons sharing a relevant protected characteristic different from the needs of persons who do not share it;
- Encourage persons sharing a relevant protected characteristic to participate in public life or in any other activity which participation by such persons is disproportionally low.

Equalities Impact Assessment:

1.2. This report provides an update on the committee's work programme.

2. Impact on Crime and Disorder:

2.1. This work programme update report has no impact upon crime and disorder.

3. Climate Change:

3.1. This work programme update report has no impact upon climate change.

WORK PROGRAMME - CULTURE AND COMMUNITIES SELECT COMMITTEE:

Topic	Issue	Reason for inclusion	Status and Outcomes	18 Sept 2017	13 Nov 2017	18 Jan 2017	26 April 2018	
Overview/Pre-Scrutiny – To maintain an overview of culture, communities and rural affairs in Hampshire, and to consider proposed scrutiny topics for inclusion in the work programme.								
Pre-scrutiny	Culture, Recreation and Countryside Services Budgets	Pre-scrutiny of budget proposals for relevant services prior to consideration by the Executive Member.		✓		✓		
items	Grant funding for Culture & Community Organisations 2017/18	Pre-scrutiny of proposals for grant funding prior to consideration by the Executive Member.			✓			

Topic	Issue	Reason for inclusion	Status and Outcomes	18 Sept 2017	13 Nov 2017	18 Jan 2017	26 April 2018
	Update on Hampshire Cultural Trust	To receive a regular update on the progress of the Cultural Trust		✓			
	Transforming the County Council's Country Parks	To receive a regular item to update the Select Committee on progress				✓	
Overview			✓				
items	Library Service Strategy to 2020 Update	To receive an update presentation on the Library Service Strategy		~			
	Future Management of the Countryside Estate	To receive a presentation and report providing an update			✓		
	Future direction for Basingstoke Canal	To receive a presentation and report providing an update			✓		

Scrutiny Review – to scrutinise, in depth, priority areas agreed by the Committee, and supported by Policy and Resources Select Committee							
None at this time							
Real-Time Scrutiny - to scrutinise light touch items agreed by the Committee, through working groups or items at formal meetings							
Monitoring Scrutiny Outcomes – to examine responses to the Committee's reports or committees and check on subsequent progress							